

PBX Features:

Let's face it, it's the 21st century, and there's simply no need for small businesses to sound small just because they don't have the budget for an enterprise-level phone system. With Fonality PBXtra you have access to a range of features that save you money, give you a professional presence, and improve productivity. And when you add HUD to the mix, you have a system that operates on a par with the big guys.

Save Money

[Unlimited Extensions](#)

Add as many extensions as you need – on the fly.

[Anywhere Management](#)

No more paying the phone guy to make Moves, Adds, and Changes. You can configure PBXtra yourself from any web browser.

[VoIP Ready](#)

Use VoIP, PSTN, or a combination of both.

[Conference Bridges](#)

Forget about external conferencing services.

[Branch Office Support](#)

Link branch offices easily and save money with intraoffice VoIP calling.

Sound Big

[Auto Attendant](#)

Press 1 for sales, 2 for support...

[Dial-by-Name Directory](#)

Lets callers find your employees by name.

[Call Center Features](#)

Extensive call center features for companies with as few as 2 agents.

[Powerful Reporting](#)

Average call length? Abandoned calls? Weekly call distribution?

[Call Monitor and Barge](#)

Train and mentor employees with call monitor and barge features.

[CRM Integrations](#)

PBXtra can integrate with many popular web-based CRM systems, providing advanced functionality right out of the box.

[Advanced CRM Integration](#)

Use Salesforce.com? Get even more advanced features thanks to PBXtra's integrated turnkey solution.

Improve Productivity

[HUD](#)

Unified communications and presence management.

[Voicemail-to-Email](#)

Never call yourself to hear voice messages again.

[Instant Telecommuting](#)

Bring your phone with you, forward calls to your mobile, or use a Softphone.

[Drag-and-Drop Calling](#)

Use your mouse to make, transfer, or put calls on hold.

[Outlook Integration](#)

Know who's calling and screen unknown callers.

[FindMe with Boomerang](#)

Allow customers or coworkers to find you wherever you are.

» [Full Feature List](#)