



September 18, 2009

Miken Technologies has been a significant asset to our business.

They have grown from our web hosting, to our IT support, to software development, to a business 'partner'. The customer service and responsiveness have reduced our down-time, which is catastrophic in a service industry such as ours. We could not be happier, and look forward to a long-term relationship.

Thanks Miken!

A handwritten signature in black ink, appearing to read 'Jason Shupp', is written over a light blue horizontal line.

Jason Shupp
Vice President
Ferguson Roofing